



We Make It Easy To Communicate

December 31, 2008

Steve Sawtell
Voice and Data Systems, Inc.
2612 North 84th St
Omaha, NE 68134

Dear Steve,

Congratulations! You have earned the 2008 Reseller Quality Program Award for Excellence in Customer Service. As a *Gold Quality Reseller*, you are a valuable asset and business partner.

Voice and Data Systems, Inc., as evidenced through your voluntary participation in the ESI Reseller Quality Program, is personally committed to providing excellent customer service to your customers throughout the sales process.

ESI applauds this dedication. The valuable feedback we receive from customers throughout the year helps us to make informed decisions as we continually grow and build upon our unique family of products in today's marketplace.

Throughout 2008, Voice and Data Systems, Inc. consistently demonstrated ESI's ultimate ideals for customer service. For this we are truly grateful. You can be proud of a challenging job well done.

Thank you for your continued business and loyalty to ESI. Please accept our congratulations on your 2008 achievement and best wishes for a prosperous 2009.

Sincerely,

Douglas J. Boyd
President / Chief Operating Officer